



RAIGANJ SURENDRANATH MAHAVIDYALAYA

Sudarshanpur, Raiganj, Uttar Dinajpur

(Affiliated to University of Gour Banga, Malda)

Recognized by UGC U/S 2f & 12(B)

NAAC accredited College with "B"+ Grade (December`2016)

CRITERION 1: CURRICULAR ASPECTS

1.4 Feedback System

1.4.1 Institution obtains feedback on the academic performance and ambience of the institution from various stakeholders, such as Students, Teachers, Employers, Alumni etc. and action taken report on the feedback is made available on institutional website





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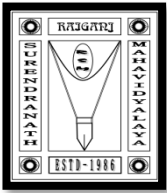
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2. Feedback Analysis and Action Taken Reports (2018-2019 to 2022-2023)

Academic Year	Stakeholder	Page No.
2022-2023	2a. Student feedback Analysis	03 - 05
	2b. Teacher feedback Analysis	06 - 12
	2c. Action Taken Report	13
2021-2022	2d. Student feedback Analysis	14 - 17
	2e. Teacher feedback Analysis	18 - 22
	2f. Action Taken Report	23
2020-2021	No feedback collected (COVID 19)	24
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2018-2019	2i. Feedback Analysis & IQAC Report	27
	2j. Action Taken Report	28





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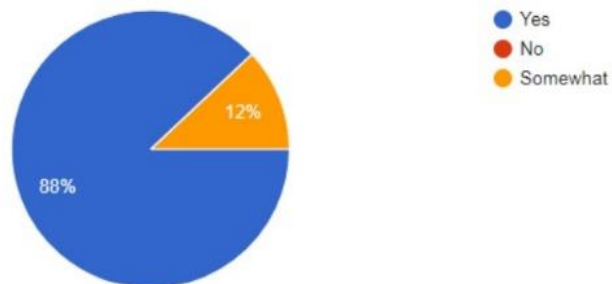
2022-23

2a. Analysis of multiple Feedbacks from Students 2022-2023

STUDENT FEEDBACK

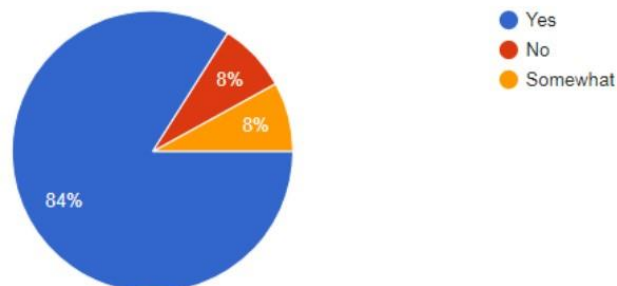
Were you satisfied with the teaching and learning facilities of the college?

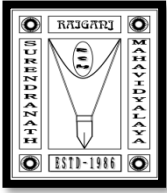
25 responses



Were you satisfied with the library facilities the college provided?

25 responses



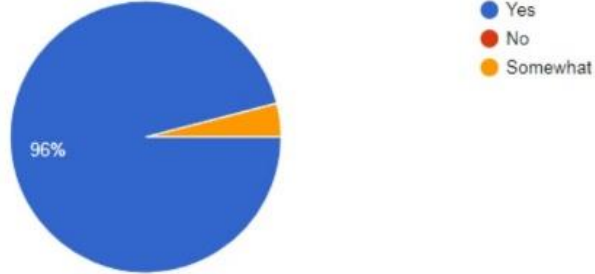


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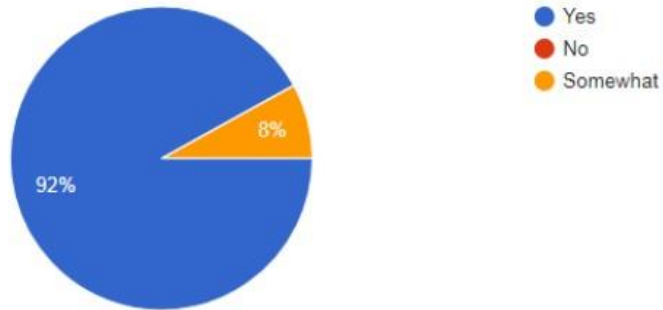
Did the teachers motivate you to pursue higher education?

25 responses



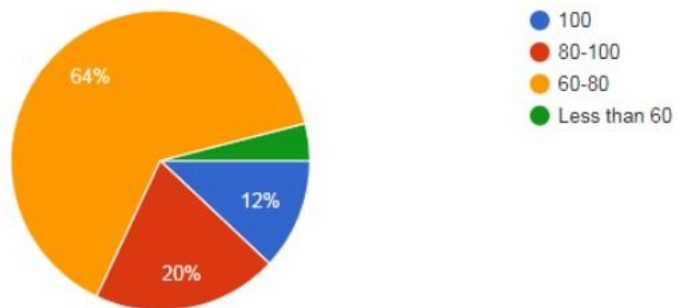
Were the examination conducted and results published in time?

25 responses



What percentage of course was completed before examination?

25 responses



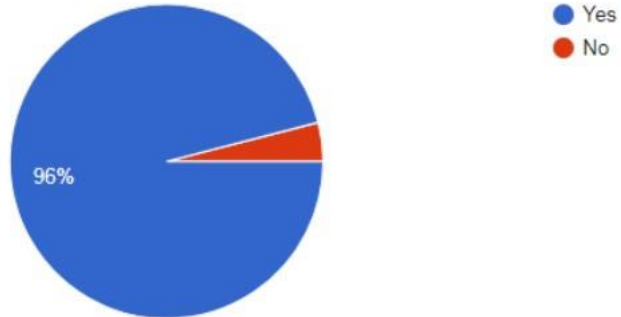


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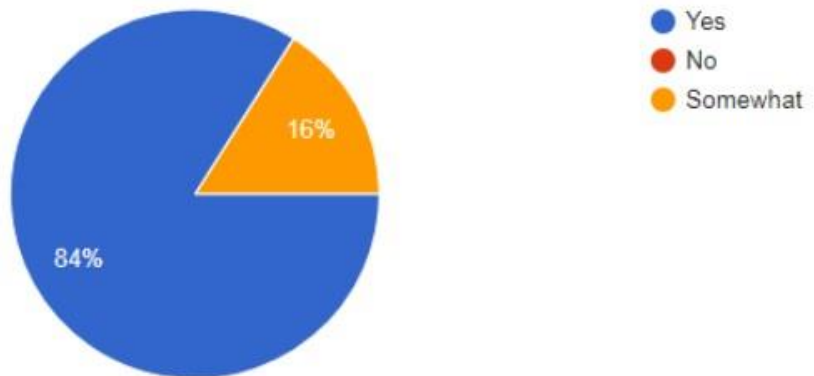
Were the classes regularly conducted?

25 responses



Was the course content efficiently explained?

25 responses



End of Student Feedback Analysis Report 2022-2023



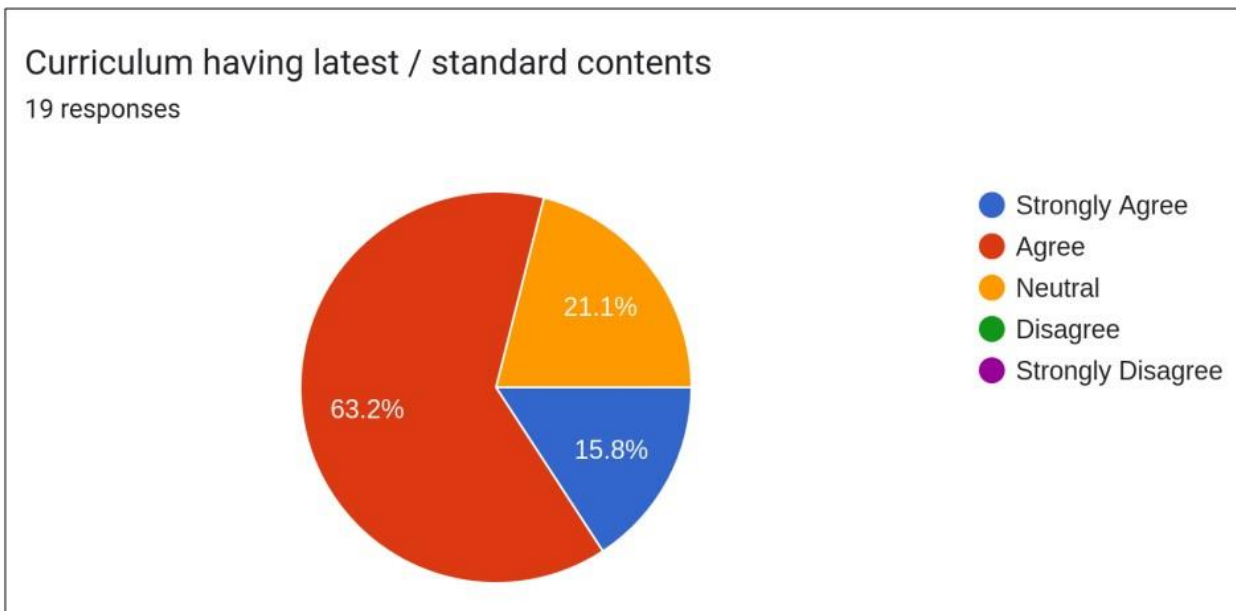
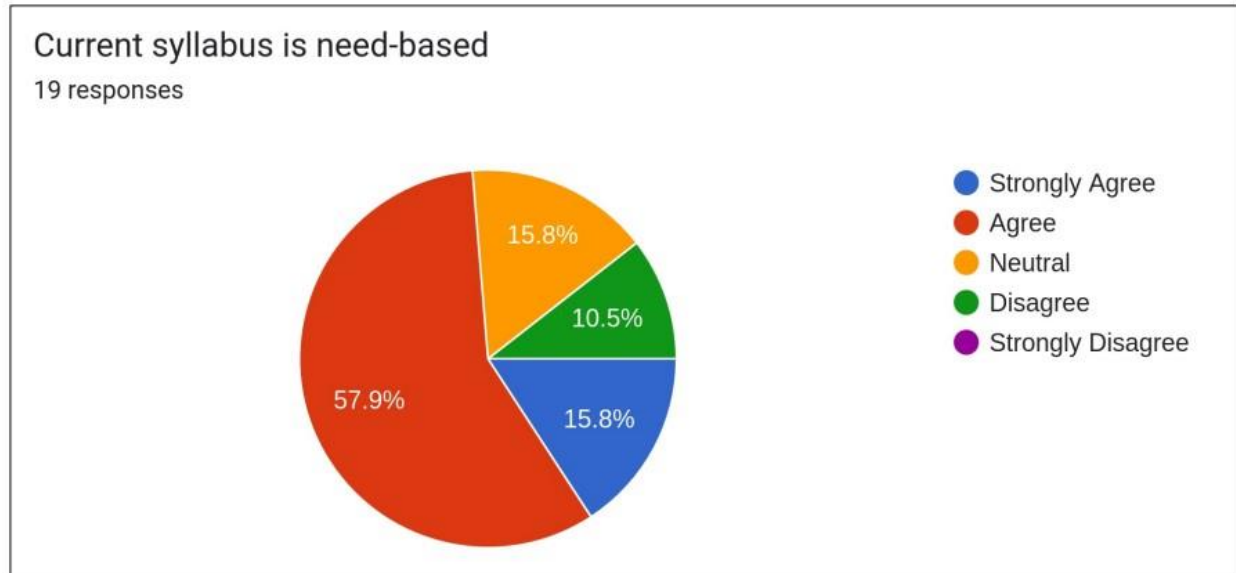


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2b. Analysis of multiple Feedbacks from Teachers 2022-2023

Teacher's FEEDBACK Response



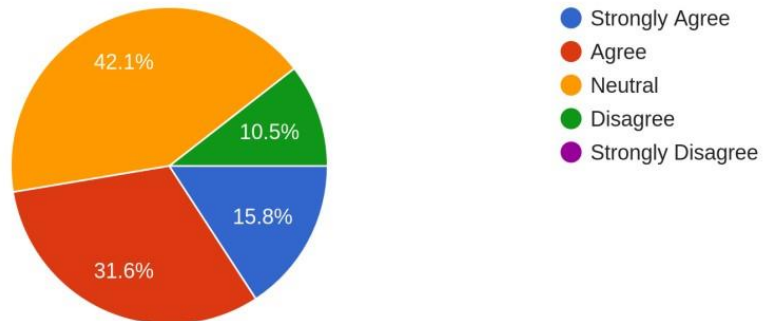


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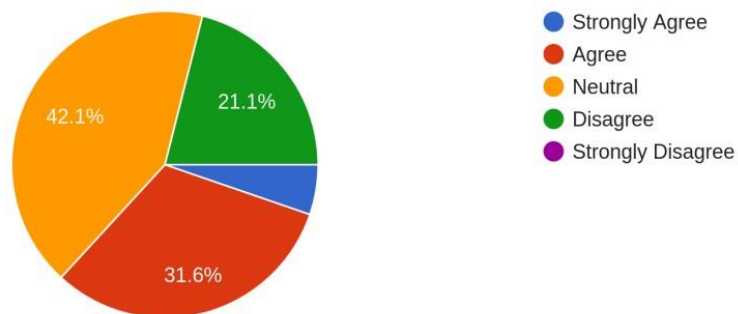
"Programmes Outcomes" of the syllabus are well defined

19 responses



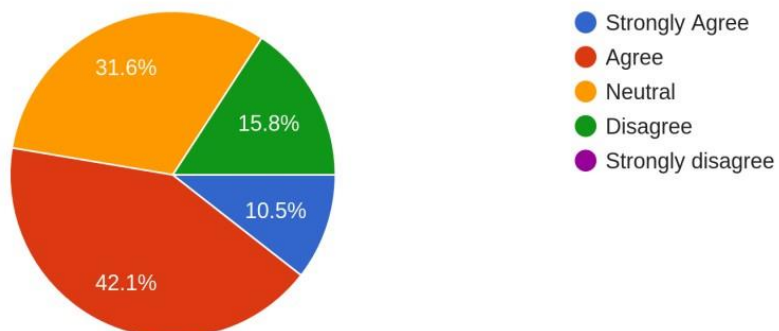
Need for Review of the Syllabus

19 responses



Curriculum is designed to enhance Employability

19 responses



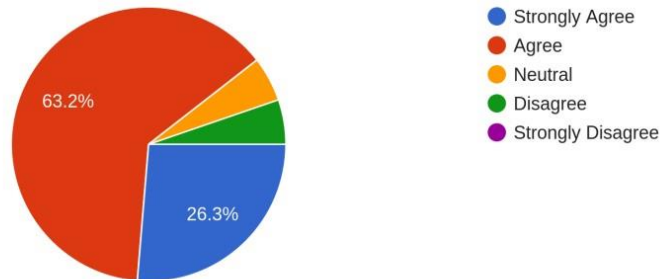


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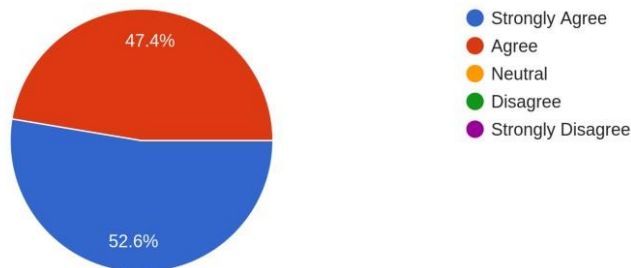
College encourages Faculty members to participate in designing and developing the course curriculum at University level

19 responses



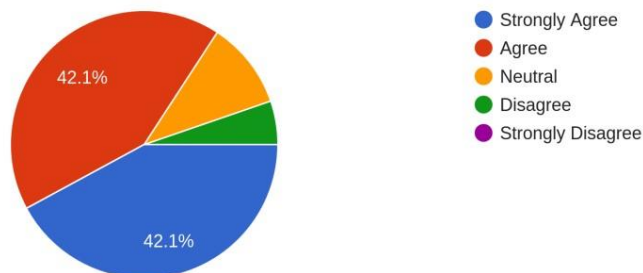
Faculty members have the freedom to adopt new techniques / strategies of teaching such as group discussions, seminar presentations, etc

19 responses



The examination and evaluation system followed by the College are effective and fair in judging students' academic performance.

19 responses





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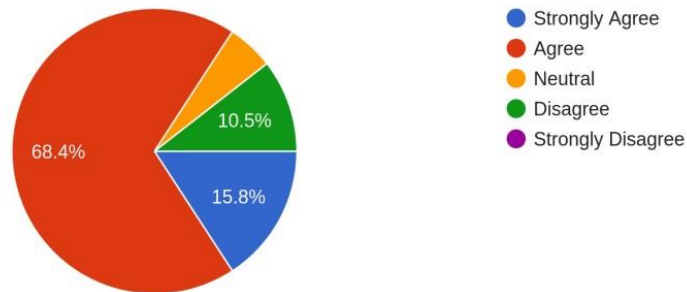
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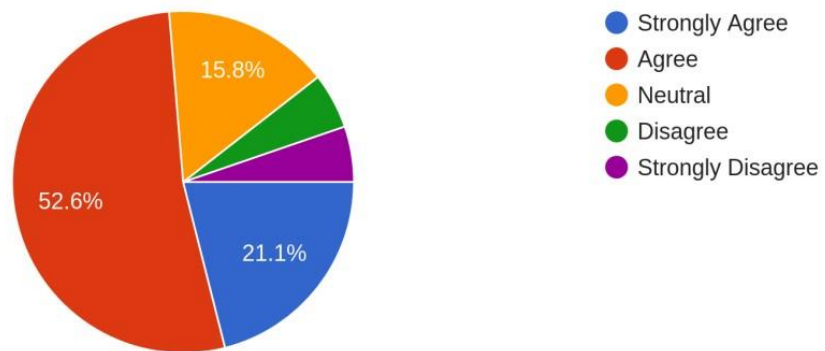
The library is adequately equipped with different learning resources, including books, Journals, e-resources etc.

19 responses



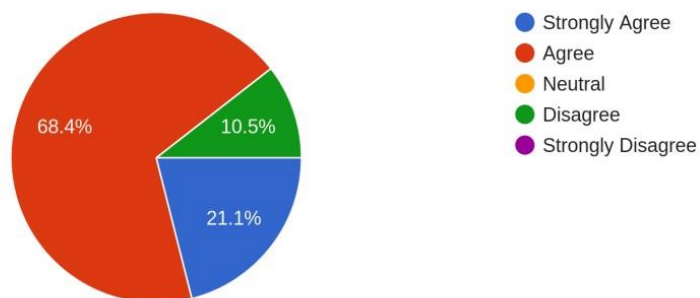
College website is updated and well maintained.

19 responses



The timings of the library as well as the procedure for issue/return of books in the library are convenient.

19 responses





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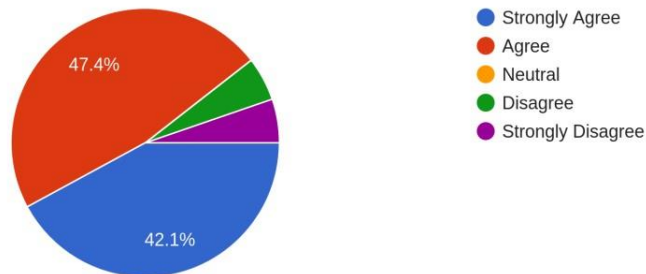
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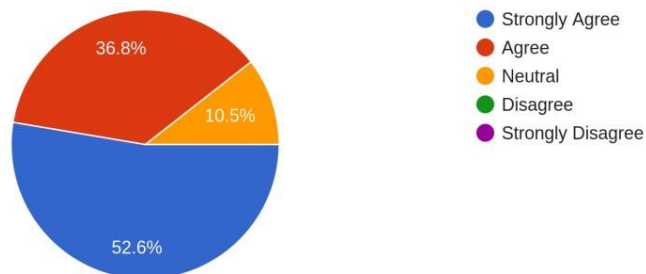
The College supports the participation of faculty in national conferences, seminars, symposium by providing academic leave and / or financial support.

19 responses



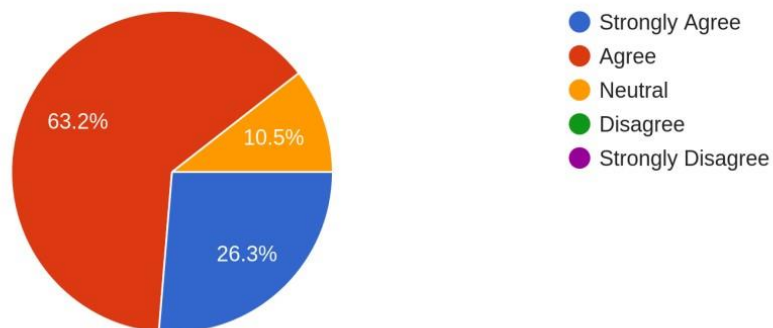
The College supports the participation of faculty in International conferences, seminars, symposium by providing academic leave.

19 responses



ICT facilities available to the faculty in the College are adequate and satisfactory.

19 responses



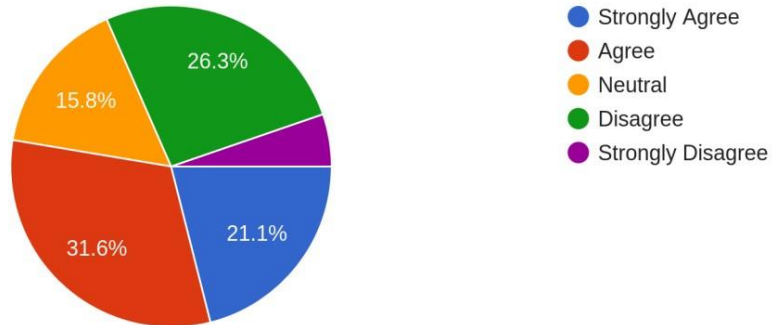


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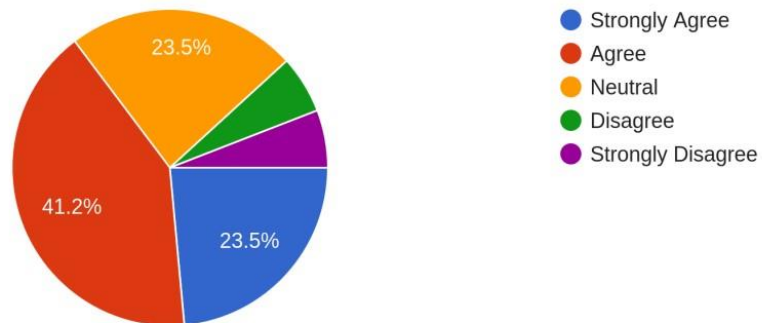
The classrooms and furniture available are adequate, clean and well maintained.

19 responses



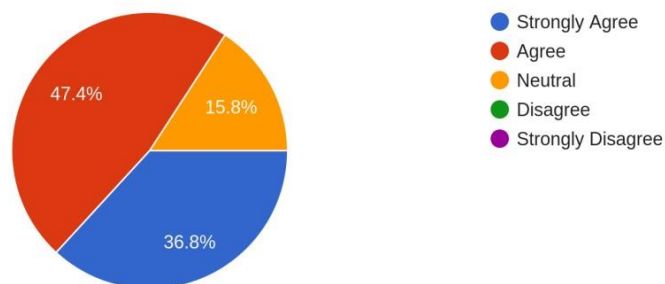
The labs are adequately equipped for hands-on training of students (if applicable).

17 responses



The College provides adequate opportunities and support to faculty for their academic growth.

19 responses



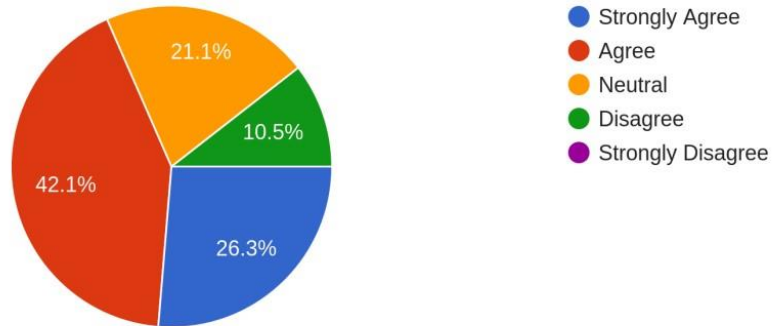


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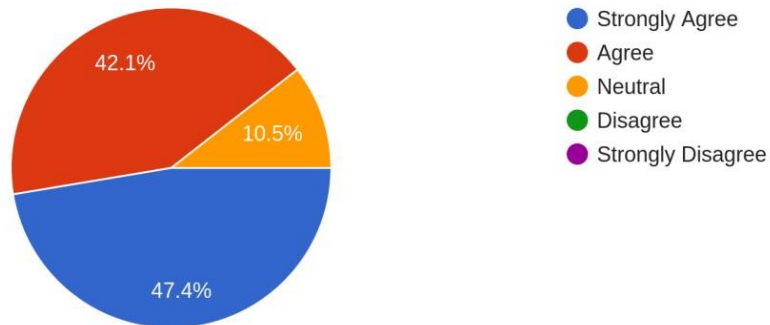
The toilets and drinking water facilities are sufficient, clean and well maintained

19 responses



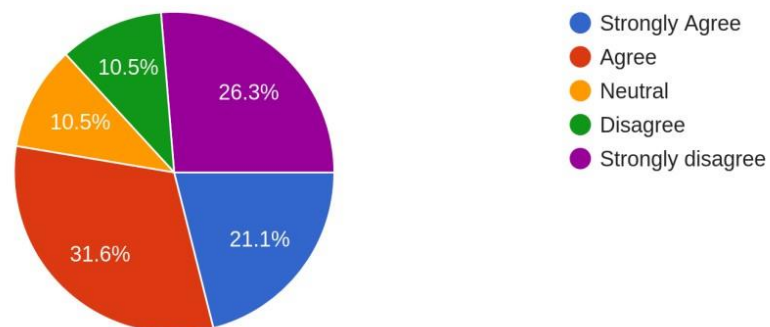
Faculty are free to express and share their opinions, ideas and suggestions

19 responses



The College has an effective grievance redressal system

19 responses



End of Teacher Feedback Analysis Report 2022-2023





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2c. Action Taken Report on Feedback Analysis 2022-2023



Action Taken Report (2022-23)

The college has a mechanism to take feedback from various stakeholders keeping in view to improve the everyday habitat of the campus life. Analyzing properly the feedbacks given by the teachers and students the college authority has tried its level best to fulfill the demands which has been indicated in the action taken report below. The college follows the guidelines laid down by the University of Gour Banga with respect to the syllabus. However, the teachers who were part of the B.O.S. of various departments and other statutory bodies of the university did attempt to bring about some changes in the syllabus and question framing. As recommended by the IQAC, all the Head of the Department have been asked to conduct meetings and frame Add-on or Certificate courses which will have practical implementation. The following table shows various suggestions, improvements submitted by Teachers and students during May, 2022 to June, 2023 -

Sl No.	Students, Teachers Feedback	Action Taken
1.	Drinking Water Facility	As suggested by Teachers and Students for more drinking water facilities in the campus, the same has been arranged and upgraded.
2.	ICT Enabled Classroom	Apart from 3 ICT enabled conference room, the college authority has upgraded 3 more rooms (Physics, Botany and Zoology) with projector and other ICT equipment as demanded by the teachers.
3.	Text / Reference Books for all subjects following newly introduced CBCS curriculum	To match with the CBCS syllabus, new Text and Reference books has been purchased for all the Honours and General subjects as suggested the respective teachers in college library.

4.	Clean and Green Campus	More emphasis has been given on cleanliness of the campus compound, classrooms and toilets. Some trees like bokul, neem, arjun are also been implanted to meet sustainable environment as future goal.
5.	Cafeteria Seating	As demanded by the students a seating arrangement adjoin to the canteen has been constructed under RUSA 2.0 scheme.
6.	College Boundary Wall and Roof Treatment	As demanded by all the stakeholders a new boundary wall has been constructed to protect the college property. Roof treatment has also been done under RUSA 2.0 Scheme to control rainwater leakage.



[Signature]
Teacher-in - charge

Raiganj Surendranath Mahavidyalaya

Teacher-in-Charge
Raiganj Surendranath Mahavidyalaya

End of Action Taken Report 2022-2023

[Signature]
Principal
Raiganj Surendranath Mahavidyalaya
Raiganj, U/D





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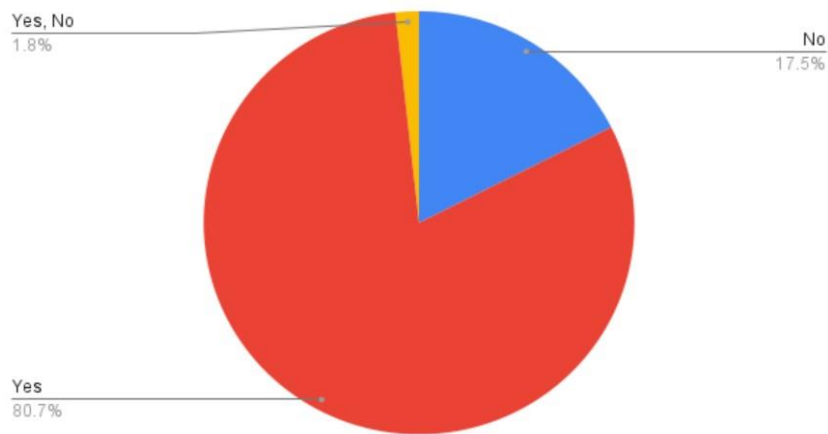
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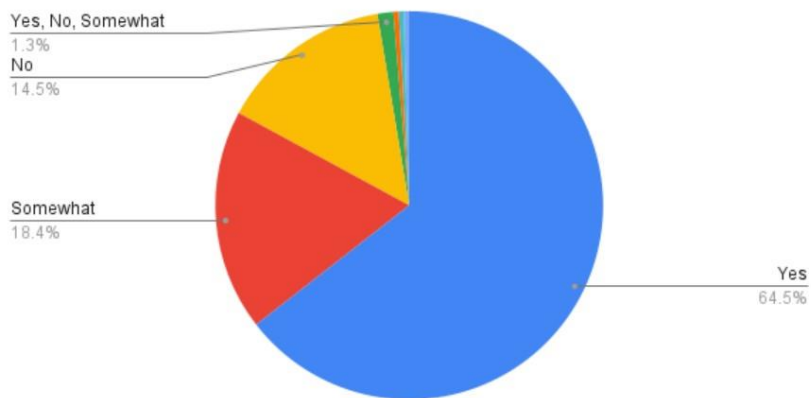
2021-22

2d. Analysis of multiple Feedbacks from Students 2021-2022

Are the classes for Honors and General regular?



Did you find teachers easily accessible for various problems and grievances?



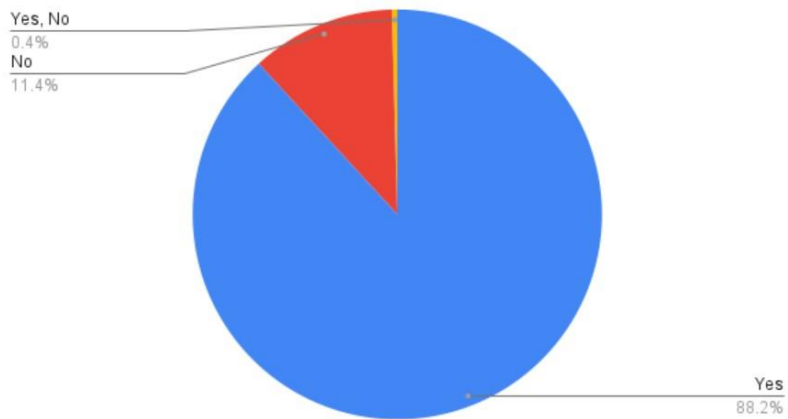


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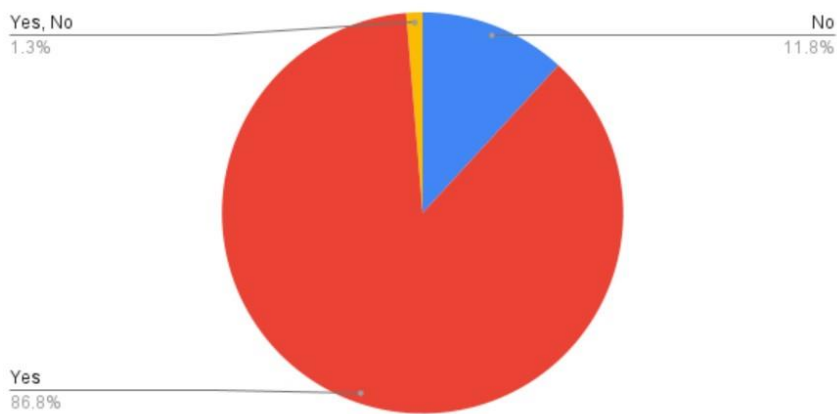
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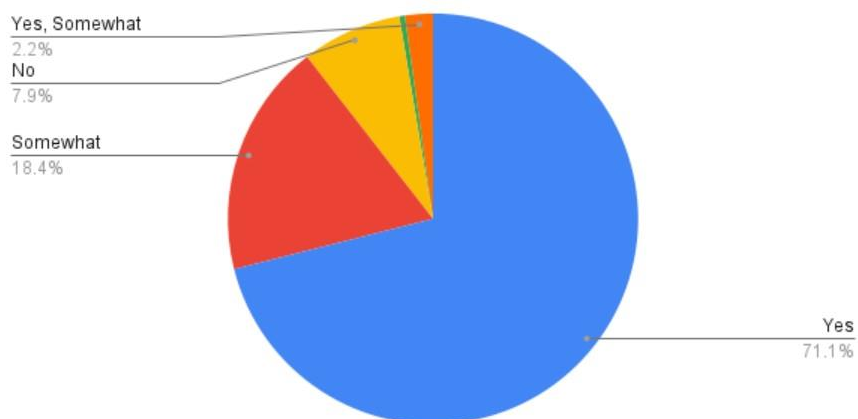
Are the teachers punctual in attending the classes?



Did the teachers provide or guide you with the study materials, books, etc. related to the curriculum?



Are the teachers efficient in communication and easy to understand?



Chandan K
Principal
Raiganj Surendranath Mahavidyalaya
Raiganj, U/D





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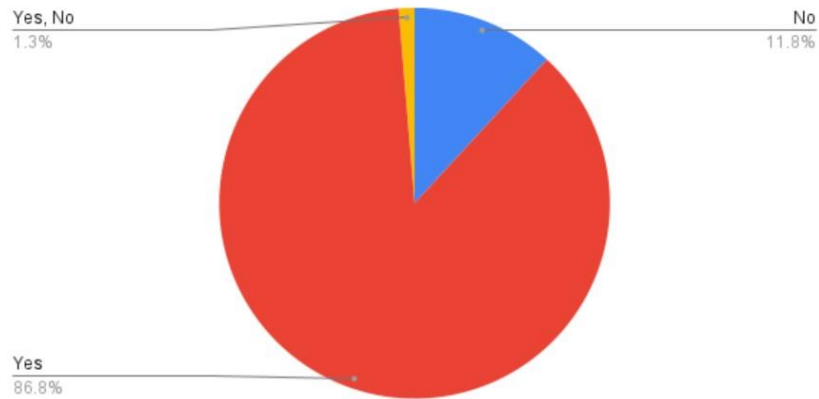
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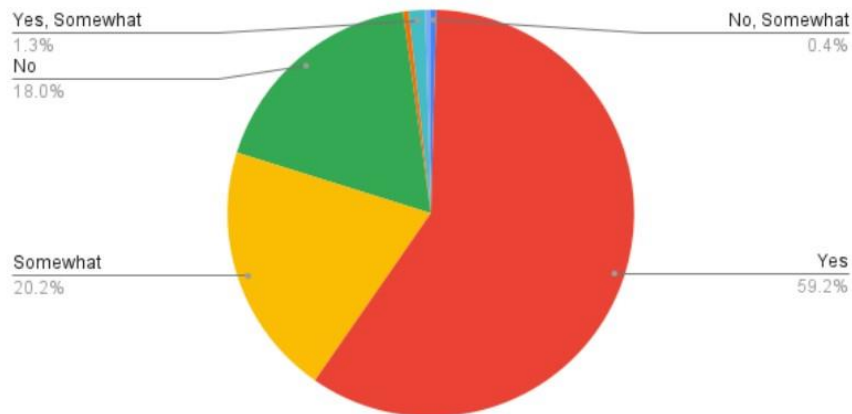
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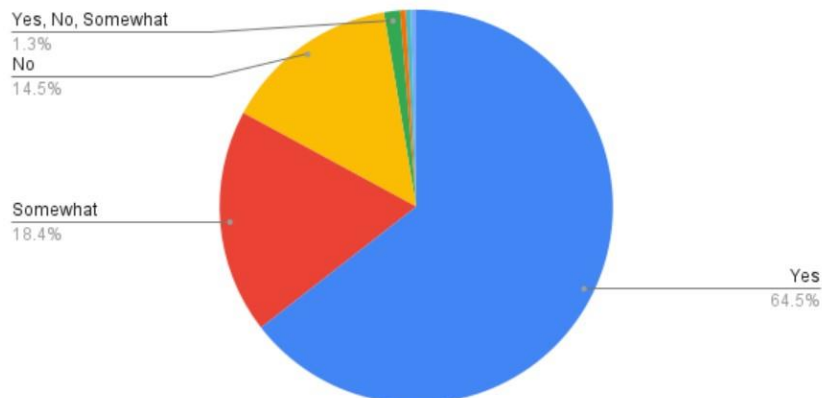
Did the teachers effectively explain and illustrate course concept?



Is the library equipped with enough and quality books for your perusal?



Did you find teachers easily accessible for various problems and grievances?





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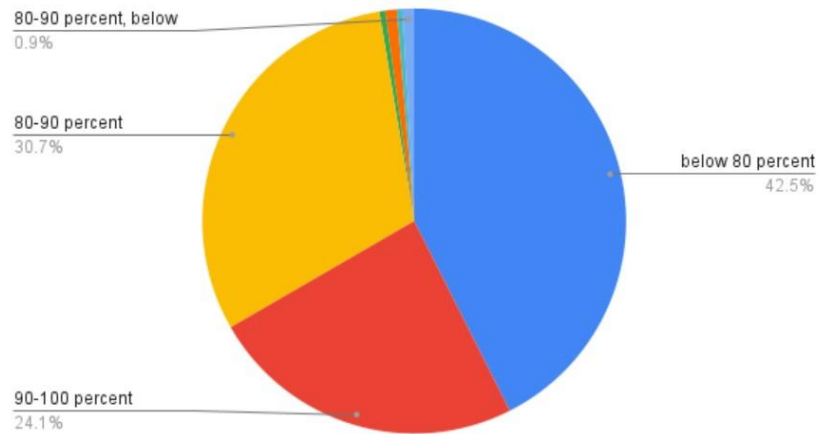
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How much syllabus was covered in classroom?



End of Student Feedback Analysis Report 2021-2022

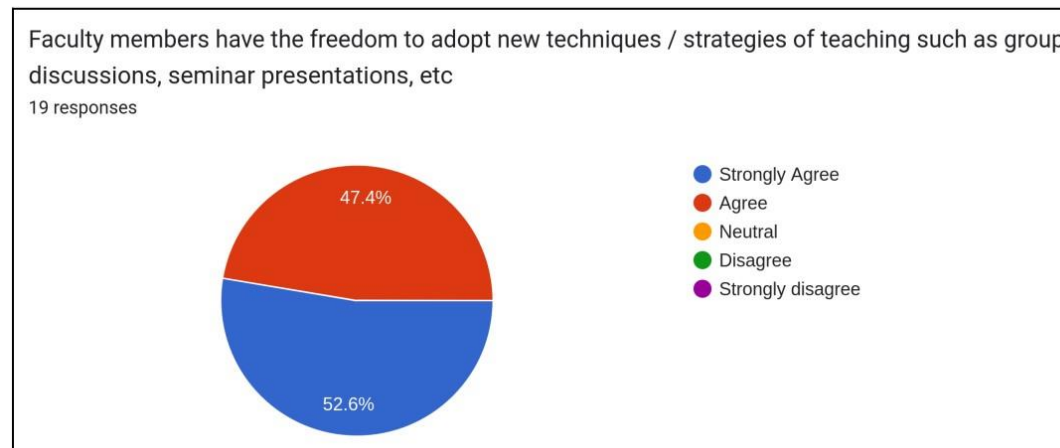
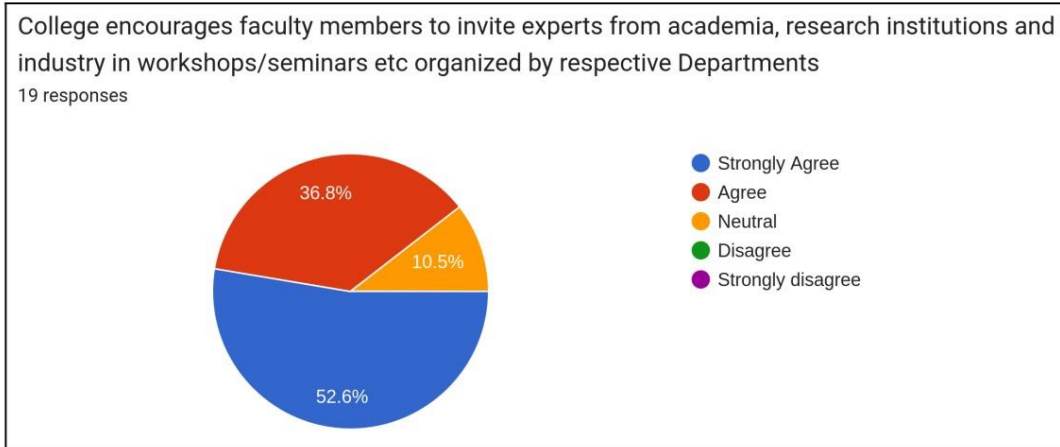
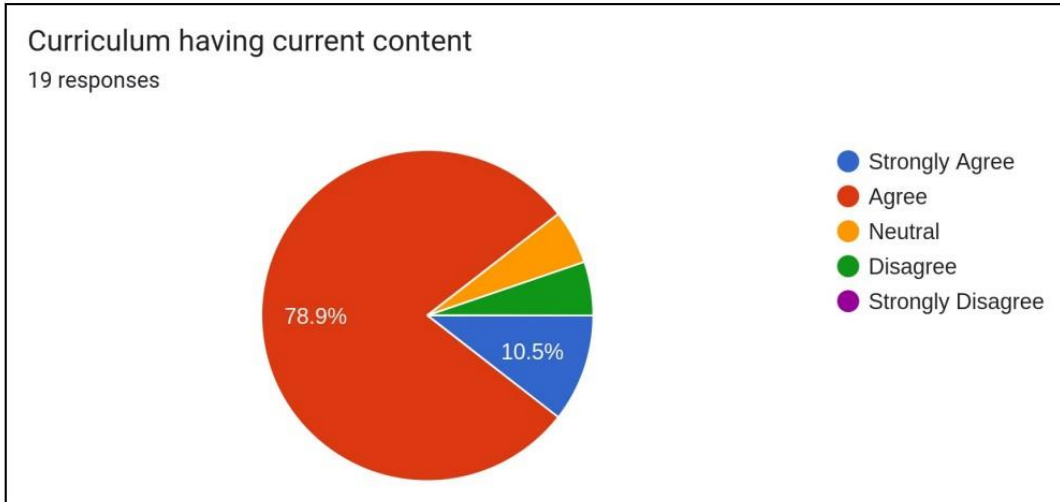




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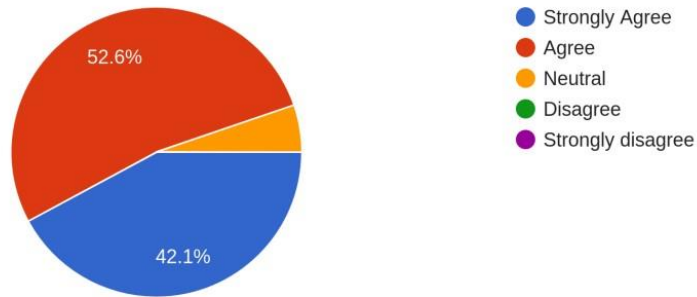


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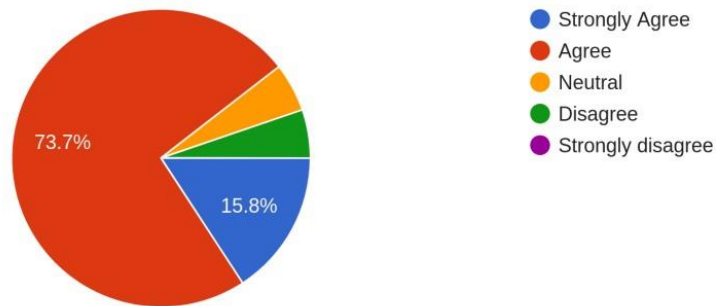
The examination and evaluation system followed by the College is effective and fair in judging students' academic performance.

19 responses



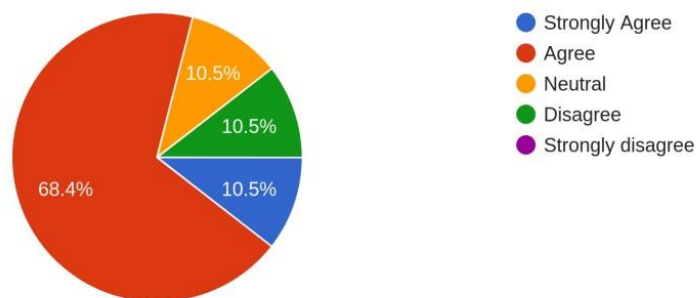
The timings of the library as well as the procedure for issue/return of books in the library are convenient.

19 responses



The library is adequately equipped with different learning resources, including books, Journals, e-resources etc.

19 responses



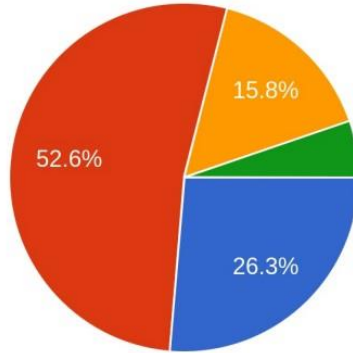


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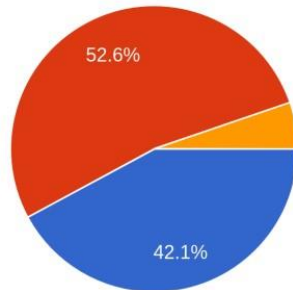
19 responses



- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly disagree

The College supports the participation of faculty in International conferences, seminars, symposium by providing academic leave.

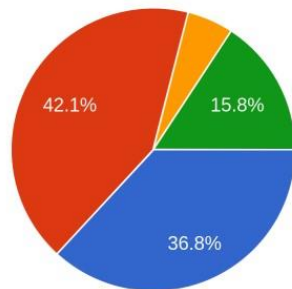
19 responses



- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

The College supports the participation of faculty in national conferences, seminars, symposium by providing academic leave and financial support.

19 responses



- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree



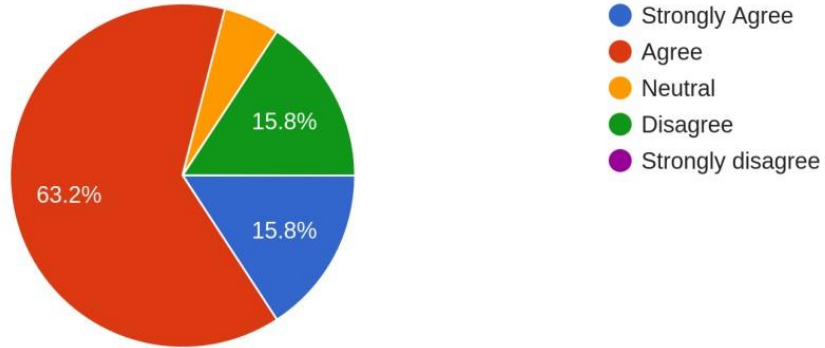


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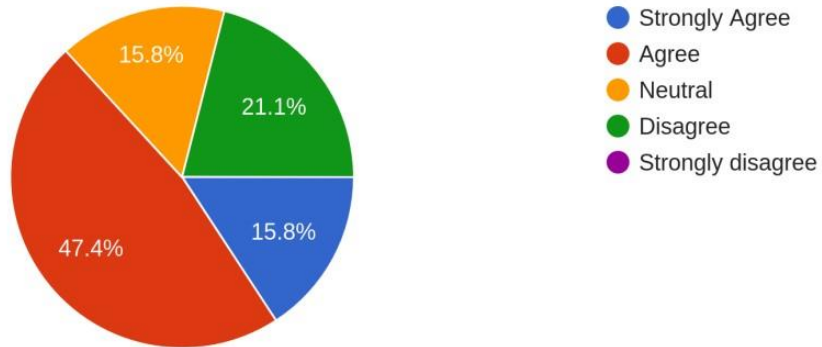
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19 responses



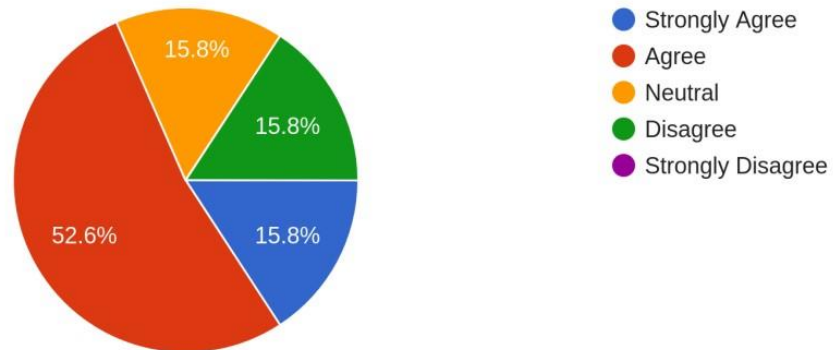
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19 responses



The toilets and drinking water facilities are sufficient, clean and well maintained

19 responses



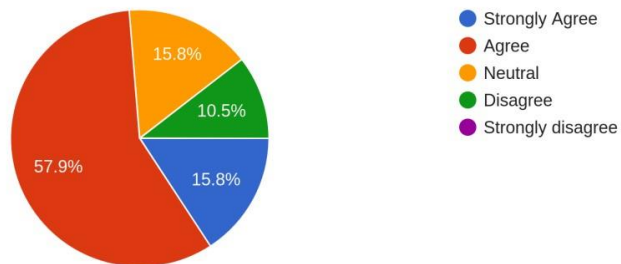


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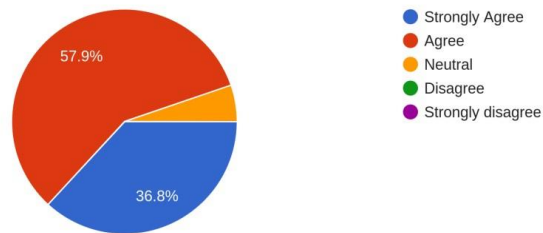
The labs are adequately equipped for hands-on training of students (if applicable).

19 responses



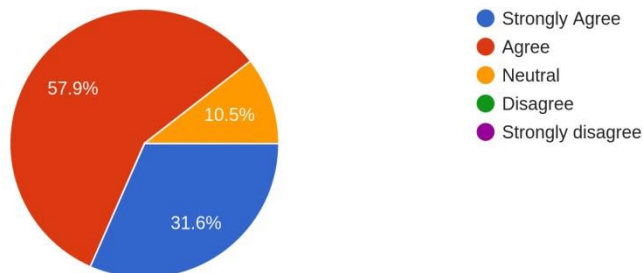
The College provides adequate opportunities and support to faculty for their academic growth.

19 responses



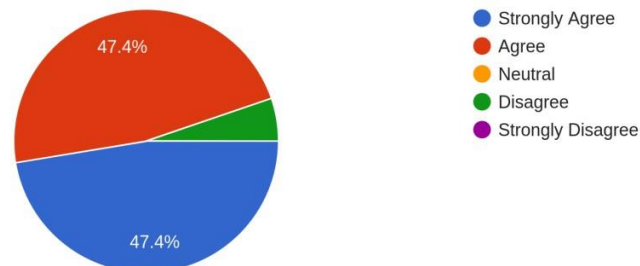
The College has an effective grievance redressal system

19 responses



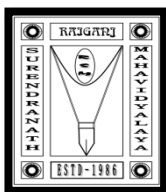
Faculty are free to express and share their opinions, ideas and suggestions

19 responses



End of Teacher Feedback Analysis Report 2021-2022





RAIGANJ SURENDRANATH MAHAVIDYALAYA

Sudarshanpur, Raiganj, Uttar Dinajpur
(Affiliated to University of Gour Banga, Malda)

Recognized by UGC U/S 2f & 12(B)

NAAC accredited College with "B"+ Grade (December`2016)

2f. Action Taken Report on Feedback Analysis (2021-2022)



Raiganj Surendranath Mahavidyalaya

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(Affiliated to University Of Gour Banga, Malda)

Recognized by UGC U/S 2(f) & 12(B)

NAAC accredited College with "B+" Grade (December ' 2016)

Action Taken Report (2021-22)

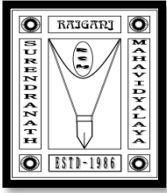
The feedback given by teachers and students were analyzed. The following table shows various suggestions, improvements submitted by Teachers and students during May, 2021 to August, 2022. The college administration has tried its level best to fulfill the demands which has been indicated in the action taken report below. The teachers who were part of the syllabus framing did attempt to bring about some changes in the syllabus. The college follows the guidelines laid down by the University of Gour Banga with respect to the syllabus. Department Heads have been asked to conduct meetings and suggest Add-on or Certificate courses which will have practical implementation.

Sl No.	Students, Teachers Feedback	Action Taken
1.	Drinking Water Facility	As suggested by Teachers and Students for more drinking water facilities in the campus, the same has been arranged and upgraded.
2.	Wi Fi, computers and Internet Facilities	Internet via Wi-fi on campus and more computers were demanded by students and teachers. So, the institution has arranged for the same on campus with proper fire wall and fully equipped computer laboratory was constructed via RUSA2.0 procurement.
3.	Text / Reference Books for all subjects following newly introduced CBCS curriculum	Some students and Teachers have requested for new Text and reference books according to CBCS syllabus. That has been purchased for all Hons and General subjects in College Library.

Teacher-in-Charge
Raiganj Surendranath Mahavidyalaya

End of Action Taken Report 2021-2022





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2020-21

No Feedback was collected during the academic year 2020-2021 due to the prevailing COVID-19 pandemic. Hence, Feedback Analysis Report is not available.





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2019-20

2g. Analysis and Report of IQAC on Feedbacks 2019-2020

Raiganj Surendranath Mahavidyalaya
Report on Student's feedback analysis
Academic Year: 2019-20

No of respondents: Around 120

Summary of the report:
This report analyses the feedback provided by students regarding the curricular aspects, infrastructure of the College, quality of teaching, library facilities and overall ambience of our institution.

Methodology:
Structured feedback forms were distributed among students of mainly final year, covering various aspects of the curriculum. The responses were collected and analysed using a Likert scale from 'Strongly Agree' to 'Strongly Disagree'.

Key Findings:

- Majority of students gave positive feedback regarding the teaching-learning system, interaction with teachers both within and outside the classroom.
- Most students expressed satisfaction with course contents in terms of providing necessary skills for future employability and development in their chosen fields.
- Almost all students were happy with the laboratory facilities they were able to access. Some students from Science departments have felt the need for more computers and internet connection.
- The learning environment of the college and teaching methodology adopted by most teachers were highly appreciated by students. They also appreciated the regular internal examinations.
- Students were very happy getting constant encouragement from the college to take part in various extra-curricular activities, like games & sports, cultural events, exhibitions, etc.
- Students also believe that there is scope for improvement in the general cleanliness level of the College. There has been a reiteration of the long-standing request for more classrooms.
- The Central Library could be improved in terms of adequate reading space and photocopying facilities.
- Most of the students appreciated the natural and green environment of the College, the security arrangements herein, anti-ragging initiatives, and the overall administration.

Conclusion: The feedback from students indicates an overall positive reception of the Curricular aspects and overall ambience of our college. The institution is committed to continuous improvement for future enhancements.

Coordinator IQAC
Raiganj Surendranath Mahavidyalaya

Raiganj Surendranath Mahavidyalaya
Report on Teacher's feedback analysis
Academic Year: 2019-20

No of respondents: 22

Summary of the report:
This report analyses the feedback provided by teachers regarding Syllabus, academic performance and ambience of the institution. The feedback aims to access the relevance and effectiveness of the curriculum in meeting different developmental needs.

Methodology:
Structured feedback forms were distributed among teachers covering various aspects of the curriculum. The responses were scored on a five-point scale from 'Strongly Agree' to 'Strongly Disagree'.

Key Findings:

- Most teachers agreed that the curriculum was need based having well-defined program outcomes.
- Majority of the teachers were satisfied with the freedom they get to adopt new techniques/strategies while discharging their teaching-learning responsibilities.
- Almost all teachers expressed satisfaction in getting encouragement from the institution to invite and interact with experts from academia/industry etc. for a holistic development of students and respective departments.
- Teachers were taking classes **ONLINE** in the COVID-19 period for the benefit of the students.
- Most of the teachers were satisfied with the examination & evaluation system followed by the institute, and also with the availability of new books purchased from the fund of RUSA 2.0 in the library.
- Most teachers were happy with the support from institute to participate in national or international seminars/workshops/conferences of repute.
- Many of the teachers expressed their satisfaction with upgradation of classroom equipment, ICT facilities, laboratory instruments utilising RUSA 2.0 fund.

Conclusion:
The feedback from teachers indicates an overall positive reception of the Curricular aspects and ambience of our college. The institution is committed to continuous improvement for future enhancements.

Coordinator IQAC
Raiganj Surendranath Mahavidyalaya

End of Feedback Analysis Report 2019-2020

Chandan B
Principa
Raiganj Surendranath Mahavidyalaya
Raiganj, U/D





RAIGANJ SURENDRANATH MAHAVIDYALAYA


Sudarshanpur, Raiganj, Uttar Dinajpur

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NAAC accredited College with "B"+ Grade (December`2016)

2h. Action Taken Report on Feedback Analysis 2019-2020




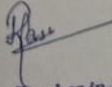
Raiganj Surendranath Mahavidyalaya
Report on Action taken on feedback analysis
Academic Year: 2019-20

ACTION TAKEN

The feedback given by teachers, students and parents for the academic year 2019-2020 were analyzed. The College administration has been taking every possible measure in the global pandemic period COVID-19 to resolve most of the issues raised by students and parents which has been indicated in the action taken report below. The teachers who were part of the syllabus framing did attempt to bring about some changes in the syllabus. The college follows the guidelines laid down by the University of Gour Banga with respect to the syllabus.

1. The TIC interacted with the teachers and discussed all points that required attention as evident from students' feedback.
2. Proper and updated instruments as per requirement of the CBCS curriculum are provided to the students utilizing the RUSA 2.0 fund.
3. Teachers are taking classes **ONLINE** in the COVID-19 period for the benefit of the students. The timing of class routine has been revised for online classes. Attendance for teachers and students were taken through Google form.
4. Study materials and lecture notes (pdf, PPT, YouTube link) have been shared by many teachers with their students by forming small WhatsApp groups or through emails. And also the materials are uploaded in a dedicated web portal, **cloud classroom** of college website.
5. The number of dustbins has been increased and cleaners instructed to clean the campus more often and disinfectants to be used for prevention of mosquitoes. Cleaning of toilets, too, is being regularly monitored.
6. The NSS unit organized Campus Cleaning programmes.
7. While all drinking water units have been brought under the annual maintenance system, the college has plans to increase the number of such outlets.
8. More career guidance and soft skill development schemes have been implemented.
9. Departments have initiated steps to conduct seminars /conferences on skill enhancement / extension.




Teacher-in-Charge
Raiganj Surendranath Mahavidyalaya

End of Action Taken Report 2019-2020






RAIGANJ SURENDRANATH MAHAVIDYALAYA

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2018-19

2i. Analysis and Report of IQAC on Feedbacks 2018-2019



Raiganj Surendranath Mahavidyalaya
Report on Teacher's feedback analysis
Academic Year: 2018-19

No of respondents: 16

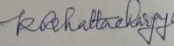
Summary of the report:
This report analyses the feedback provided by teachers regarding the curricular aspects of our institution. The feedback aims to access the relevance and effectiveness of the curriculum in meeting different developmental needs.

Methodology:
Structured feedback forms were distributed among teachers covering various aspects of the curriculum. The responses were collected and analysed using a Likert scale from 'Strongly Agree' to 'Strongly Disagree'.



Key Findings:

- Most teachers agreed that the curriculum was need based having well-defined program outcomes.
- Majority of the teachers were happy with the freedom they get to adopt new techniques/strategies while discharging their teaching-learning responsibilities.
- Almost all teachers expressed satisfaction in getting encouragement from the institution to invite and interact with experts from academia/industry etc. for a holistic development of students and respective departments.
- Most of the teachers were satisfied with the examination & evaluation system followed by the institute, and also with the availability of various learning materials in the library.
- Most teachers were happy with the support from institute to participate in national or international seminars/workshops/conferences of repute.
- Many of the teachers expressed their satisfaction with adequate access to basic amenities like classroom equipment, ICT facilities, laboratory facilities, etc.

Conclusion:
The feedback from teachers indicates an overall positive reception of the Curricular aspects of our college. The institution is committed to continuous improvement for future enhancements.



Coordinator
IQAC
Raiganj Surendranath Mahavidyalaya

Raiganj Surendranath Mahavidyalaya
Report on Student's feedback analysis
Academic Year: 2018-19

No of respondents: Around 174

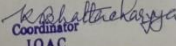
Summary of the report:
This report analyses the feedback provided by students regarding the curricular aspects of our institution. The feedback aims to access the relevance and effectiveness of the curriculum in meeting different developmental needs.

Methodology:
Structured feedback forms were distributed among students of the outgoing final year covering vital parameters like overall ambiance and infrastructure of the College, quality of teaching at departmental level and various aspects of the curriculum. The responses were collected and analysed using a Likert scale from 'Strongly Agree' to 'Strongly Disagree'.


Key Findings:

- Majority of students agreed that the curriculum was structured well in a logical manner having required depth of materials.
- Most students expressed satisfaction with course contents in terms of providing necessary skills for future employability and development in their chosen fields.
- Most of the students were happy with the laboratory and library facilities they were able to access.
- The learning environment of the college and teaching methodology adopted by most teachers were highly appreciated. Students gave positive feedback about interaction with teachers both inside and outside classroom regarding both academic and non-academic issues.
- Students were very happy getting constant encouragement from the college to take part in various extra-curricular activities, like games & sports, social functions, exhibitions, etc.
- Most students appreciated the natural and green environment of the College.
- Most students expressed their enjoyment with the fact that their time spent in college provided them a life-long intellectual curiosity.
- Some students informed the College the need for more number of classrooms, larger and better-equipped laboratories and more number of classes dedicated to General subjects. They also requested the need for more number of dustbins in the campus. The Library lacked adequate reading space and computer with internet facility.

Conclusion: The feedback from students indicates an overall positive reception of the Curricular aspects of our college. The institution is committed to continuous improvement for future enhancements.



Coordinator
IQAC
Raiganj Surendranath Mahavidyalaya



End of Feedback Analysis Report 2018-2019

Chandan J
Principal
Raiganj Surendranath Mahavidyalaya
Raiganj, U/D





RAIGANJ SURENDRANATH MAHAVIDYALAYA


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2j. Action Taken Report on Feedback Analysis 2018-2019




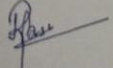
Raiganj Surendranath Mahavidyalaya
Report on Action taken on feedback analysis
Academic Year: 2019-20

ACTION TAKEN

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4. Study materials and lecture notes (pdf, PPT, YouTube link) have been shared by many teachers with their students by forming small WhatsApp groups or through emails. And also the materials are uploaded in a dedicated web portal, **cloud classroom** of college website.
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Teacher-In-Charge
Raiganj Surendranath Mahavidyalaya

End of Action Taken Report 2018-2019

End of Part-2 (Feedback Analysis and Reports)

